

April 2021 TTEC

SCHEDULE

Day 1 - 8 and 10 April

Track1 Time GMT	Track2 Time GMT	Content
05:50	14:50	Opening
06:10	15:10	WELCOME Agenda + Voting Process explanation
07:30	16:30	<u>Proposal 1 Online Level 1 Programs post-COVID</u>
08:15	17:15	Break
08:25	17:25	<u>Proposal 2 Mentoring pathway for professionals</u>
09:10	18:10	Break
09:20	18:20	<u>Proposal 3 T21 Stages trainee pathway (Associates can train)</u>
11:20	19:20	End of Day 1

Day 2 - 9 and 11 April

Track1 Time CET	Track2 Time CET	Content
05:50	14:50	Opening
06:10	15:10	WELCOME Agenda + Voting Process explanation
07:10	16:10	<u>Proposal 4 Adding a Peer feedback component to ATA interviews</u>
07:55	16:55	Break
08:05	17:05	<u>Proposal 5 An online learning component to Interns becoming an</u>

		Associate
08:50	17:50	Break
09:00	18:00	Proposal 6 Updated Applicant and Associate requirements to allow a balance of L2 programs and teaching hours
10:00	19:00	End of Day 2